



# THE CATHEDRAL CENTER

*PROVIDING A SAFE ENVIRONMENT FOR WOMEN AND FAMILIES  
WHILE WORKING TO END HOMELESSNESS, ONE LIFE AT A TIME*

## 2017 Service Numbers

### Shelter & Case Management:

19,714 shelter nights provided to 340 unaccompanied women and 67 families with 184 children

### Community Case Management:

25 single women and 27 families with 86 children

### Women's Independence Program:

78 clients referred to program, 66 clients completed Level 1 workshops and 38 increased income

### Friendship House Flexible Housing Program:

69 unduplicated individuals in 31 households, including 12 unaccompanied women and 19 families.

### Emergency Shelter

Cathedral Center's Emergency Shelter offers shelter for up to 32 individual women and eight families each night. Our shelter program offers a clean, welcoming, safe environment and meets all our guests' basic needs—including hygiene and 3 meals a day, as hunger and homelessness often go hand in hand.

### Case Management

Cathedral Center's Case Management Program is the core component of women and families' successful transition from homelessness to safe housing by: assessing needs; creating plans to address those needs; and facilitating access to the services and resources necessary for long-term housing stabilization. As the needs of women and families continue to grow, expanded transition support and group-based activities have been added to our Shelter- and Community-Based Case Management services.

### Friendship House

Cathedral Center's partnership with Friendship House, Inc. provides individualized, flexible housing support for families and unaccompanied women. Guests move into the house after living in a Milwaukee area emergency shelter. Eight families, including mothers, fathers, or couples with children, and four unaccompanied women call Friendship House home while working to gain independent housing.

### Women's Independence Program

Cathedral Center's Women's Independence Program "meets people where they are" to get them "where they want to be" by bridging the gap between the priorities of traditional workforce development programs and homeless assistance programs.

The Cathedral Center offers a proven model of support and services that have helped thousands of women and families transition out of homelessness by empowering them establish a path to self-sufficiency.

**We provide a safe, nurturing environment for people who have nowhere else to turn. Our comprehensive services help women and families transform their lives and achieve their goals.**

### Need in the Community

Homelessness is often dangerous, uncomfortable, and leads to significant social consequences if left unaddressed. While there are many causes of homelessness in addition to poverty, data suggests that a scarcity of affordable housing, evictions, untreated mental health and substance abuse issues, and increasing rates of domestic violence are the top facilitators of housing crises for thousands of people on any given night in Milwaukee.

Women and children continue to be the fastest growing segment of the homeless population—a population arguably most vulnerable to victimization.

### Strategic, personal plans that help:

The Cathedral Center serves about 750 women and families in crisis each year. We work individually to help them develop a strategic, personal plan toward independence that helps:

- Secure safe housing
- Gain income
- Improve personal skills

### Contact Info:

For more information, please contact:

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**Follow us on Facebook and Twitter!**

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**Milwaukee, WI 53202**

## VOLUNTEER OPPORTUNITIES!!

Volunteers are valued as critical partners helping our programs achieve success. Over **1,500 volunteers** bring additional support and service to the women and families we serve. They provide food and fellowship via a robust Hospitality Program, serve as Shelter Aides, provide warm Reception to our guests, and are the heart and soul of our operations.

### ***Volunteer in our Shelter***

Our *Shelter Aids* works diligently to respond to client requests, restock supplies, and manage shelter environment. Aids support our staff by taking initiative, working with dedication, and having a passion for serving our clients with respect and care. This is a 2 hour per week commitment between 4:30 and 9pm.

### ***Volunteer in our Hospitality Program***

Groups of 5-8 people sign-up to provide a meal which they purchase, prepare, and serve to our clients on a monthly or semi-monthly basis. Through this program we are able to provide a meal 365 days a year! Our Hospitality Program is great for parish groups, clubs and organizations, corporate groups, and friends and families who want to serve a home cooked meal with a friendly face. Groups are needed 7 days a week between 6:30-8pm.

### ***Volunteer at our Front Desk***

We have an active community here at the Cathedral Center; each day is a little different and there is always something to do. Our *reception volunteers* are the calm in the storm to keep us afloat when the phone rings, visitors check in, and clients need assistance. Reception Volunteers also assist guests and staff with various needs and tasks. This 2-3 hour, weekly commitment between 9am and 5pm is great for anyone who enjoys welcoming others, is friendly and good with people, comfortable in a secretarial role and able to handle varying requests.

## WISH LIST!!

Your donations will help support the needs of women and families facing homelessness in our shelter and in our community.

- Single serve snack foods and 8-16 oz bottles of water or juice boxes
- Flip flops/slippers
- NEW underwear & sports bras (*L-XXL sizes*)
- Roomy pajama tops and bottoms, adult pants
- Diapers (*larger sizes*), Pull-ups & wipes
- Gift cards from Walgreens, CVS, Goodwill, Target or Walmart (*\$5-\$20*)
- MCTS bus M-Cards (*\$4 to cover 1-way fare*)
- Laundry Pods
- Tote bags
- Flash drives
- Blank journals and calendars
- For women and families moving into new homes: toilet tissue, paper towels, sponges, toilet bowl cleaner, all-purpose cleaner (*i.e. Fantastik, Clorox Clean-Up, etc.*), dish soap, and laundry detergent

*If you would like to donate any of the above items, please contact us before dropping them off. For donation drives and large donations, please contact Ana Treptow.*

## MAKE A GIFT!!

- \$25 provides diapers for a week for 1 infant
- \$50 provides a night of shelter services for 1 guest
- \$75 provides 50 bag lunches for 1 day
- \$100 provides transportation for a month for 1 guest

Visit our website at [www.cathedral-center.org](http://www.cathedral-center.org) to make a secure gift via credit card.

***For more information on ways to help, how to hold a donation drive, or to volunteer, please contact Ana Treptow, Volunteer & Development Coordinator, at 414-831-0394 ext. 2133 or [atreptow@cathedral-center.org](mailto:atreptow@cathedral-center.org).***