

Cathedral Center

*Providing a safe environment
for women and families while
working to end homelessness
– one life at a time.*

2019 Service Numbers

Shelter & Case Management:

We provided 19,494 nights of emergency shelter to 289 unduplicated women and 273 unduplicated individuals within 74 families.

Community Case Management:

We served 12 women and 25 families, aiding all but one woman to avoid homelessness.

Friendship House:

Through our Flexible Housing model of service delivery, we provided housing to 31 households, including 11 unaccompanied women and 23 adults with 59 children, aiding 99% of those served to return to safe, independent living.

Women's Independence Program:

- 134 individual assessments were completed by WIP staff
- 169 individuals participated in at least one group workshop
- 52 individuals participated in at least one formal employment interview facilitated by WIP staff
- 61 individuals secured employment – 52 of these individuals were employed by a CCI Employer Partner.
- 41 individuals participated in post-employment support services

Cathedral Center
845 North Van Buren Street
Milwaukee, WI 53202
www.cathedral-center.org
414-831-0394

Organization Overview:

Serving unaccompanied women and families with children experiencing homelessness, Cathedral Center is in the heart of downtown Milwaukee. Juxtaposed against a landscape of high-rise condominiums and office buildings, both our emergency shelter and emergency housing locations provide a safe environment for our community's most insecure to heal and receive the services they require to set and achieve goals.

Cathedral Center serves up to 28 unaccompanied women and 8 families with children in emergency shelter for up to 90 days – as well as 4 unaccompanied women and 8 families with children in emergency, flexible housing for up to 2 years. Families are comprised of single mothers, single fathers, two parent households, and multigenerational families.

Today, a combination of nearly 40 full- and part-time staff bring their skill and compassion to serve individuals and families in need, facilitating comprehensive programs that include emergency shelter services, the flexible housing program at Friendship House of Milwaukee, Workforce development services via our Women's Independence Program, as well as case management services as prevention to a homeless episode and immediate intervention when one does become homeless.

At Cathedral Center, volunteers are intimately woven into the fabric of our mission, vision, and services. Annually on average, 1,500 volunteers work alongside staff as champions for the women and families we serve.

(See back for volunteer opportunities and wish list.)

Contact Information:

Donna Rongholt-Migan

Executive Director
drongholt@cathedral-center.org
414-831-0394 ext. 2114

Ellen Kendall

Director of Resource Development
ekendall@cathedral-center.org
414-831-0394 ext. 2127

VOLUNTEER OPPORTUNITIES

Volunteers are valued as critical partners helping our programs achieve success. Over 1,500 annual volunteers bring additional support and services to the women and families we serve. They provide food and fellowship via a robust Hospitality Program, serve as Shelter Aides, provide warm Reception to our guests – and are the heart and soul of our operations.

HOSPITALITY PROGRAM

Groups of 5-8 individuals sign up to provide a meal which they purchase, then prepare and serve to our shelter guests. Through this program, we can provide a meal every night of the year! The Hospitality Program is a great fit for faith-based groups, clubs and organizations, corporate groups, and friends and family members who simply want to serve a home-cooked meal with a smile! Hospitality groups are needed every night of the week from 6:30 – 8:00 PM, serving meals at 7:00 PM.

SHELTER AIDES

Our Shelter Aides work diligently to respond to client requests, restock supplies, and help to manage the shelter environment. Aides support our staff by taking initiative, working with dedication, and having a passion for serving our clients with respect and care. The shifts run 4:30 – 9:00 PM and 12:00 – 8:00 PM.

RECEPTION

Reception volunteers answer the phone and door, greet visitors, assist shelter guests, and complete administrative tasks. This opportunity is ideal for individuals who enjoy working in a face-paced environment, oftentimes interacting with several different personality types each day. The shifts are scheduled in 2-3 increments, weekdays between 9:00 AM & 5:00 PM.

SPECIAL PROJECTS

Cathedral Center is always in need of one-time volunteers (individuals and groups) for facilities and administrative tasks. Please contact the volunteer coordinator for a list of current needs.

WISH LIST

Your donations help support the needs of women and families in crisis!

- Basic hygiene items
- Snack packs and juice boxes
- NEW Socks*
- NEW Underwear*
- NEW Sports bras*
- Pajamas*
- Sweat suits*
- NEW Flip flops & slippers*
- Diapers (all sizes)
- Laundry pods
- Business portfolios
- Flash drives
- Writing journals
- Pocket calendars
- Sheet sets (twin)
- NEW Pillows
- Bath towels
- Wash cloths
- Gift cards
 - Walgreens, CVS, Target, Walmart, Dollar Tree (\$5 - \$20)
 - MCTS bus M-Cards (\$10 - \$20)

**All sizes, primary need is for women and children.*

HOST A DONATION DRIVE!

To learn more about our seasonal needs or to host a donation drive, please contact the volunteer &

Ana Treptow
Volunteer & Development Coordinator
atreptow@cathedral-center.org
414-831-0394 ext. 2133